ACTION PLAN

1. Of the TPM subcomponents discussed in this chapter, which would you like to work on?

      ⑨ 1.1 Goals and Objectives   ⑨ 1.2 Performance Measures

2. What part of the TPM process listed above are you focusing on? What does your agency want to change or improve?

3. What "step(s)" discussed in this chapter do you think could help you address the focus area noted above?

Goals and Objectives	Performance Measures
⑨ Understand the performance context to create a vision	⑨ Inventory data, tools, and performance reports
⑨ Build inclusive internal process to develop goals and objectives	⑨ Engage internal staff and external stakeholders
⑨ Engage external stakeholders to refine goals and objectives	⑨ Evaluate potential measures
⑨ Evaluate goals and objectives	⑨ Establish governance process
⑨ Document the process	⑨ Document the process and measure details

4. To implement the "step(s)" identified above, what actions are necessary, who will lead the effort and what interrelationships exist?

Action(s)	Lead Staff	Interrelationships

5. What are some potential barriers to success?

6. Who is someone (internal and/or external) to collaborate with to implement this action plan?

7. How will I know if I have made progress (milestones/timeframe/measures)?